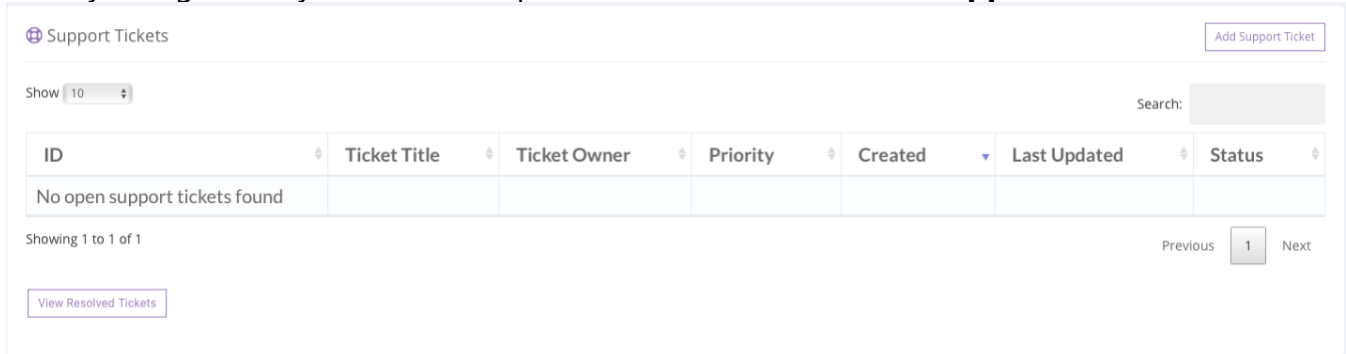


Ongoing Support

In case you encounter any problems or need to make any changes to your website; this is how you can create support tickets through the TUX Client Dashboard.

To access our Client Dashboard, click on this link: [TUX Client Dashboard](#)

1. Once you login with your email and password, scroll down to the **Support Tickets** section.



Support Tickets

Show 10

Search:

ID	Ticket Title	Ticket Owner	Priority	Created	Last Updated	Status
No open support tickets found						

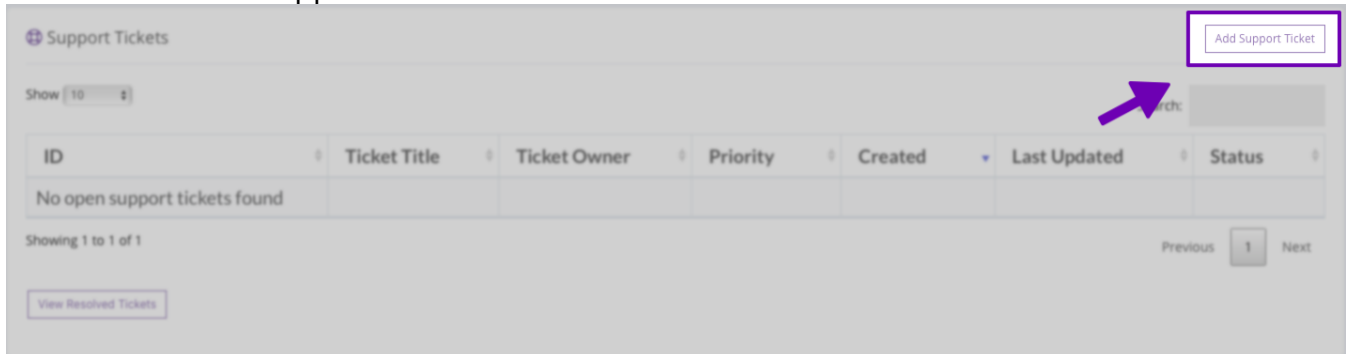
Showing 1 to 1 of 1

Previous 1 Next

View Resolved Tickets

Add Support Ticket

2. Click on the "Add Support Ticket" button.



Support Tickets

Show 10

Search:

ID	Ticket Title	Ticket Owner	Priority	Created	Last Updated	Status
No open support tickets found						

Showing 1 to 1 of 1

Previous 1 Next

View Resolved Tickets

Add Support Ticket



3. Enter a brief description of your request, set the priority and upload any relevant files

Add Support Ticket

Ticket Title:

Ticket Priority:

Low

Upload Files

Choose File no file selected

Details

Create Ticket

4. Then, tell us all about what you need help with.

Add Support Ticket

Ticket Title:

Ticket Priority:

Low

Upload Files

Choose File no file selected

Details

Create Ticket



5. Click on Create Ticket to submit your ticket. We will get back to you within 48 business hours.

Add Support Ticket

Ticket Title:

Ticket Priority:

Low

Upload Files

Choose File no file selected

Details

Create Ticket

You will be able to see the status of your ticket on the Support Tickets section of your Dashboard.